



**Annexure – B**

**Investor Complaint Data by Stock Broker**

**Data for month ending- February, 2025**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resoluti on time^ (in days)
						Pending for less than 3 months	Pending for more than 3 month	
1	Directly from Investors	-	-	-	-	-	-	-
2	SEBI (SCORE S)	-	-	-	-	-	-	-
3	Stock Exchanges	-	-	-	-	-	-	-
4	Other Sources (if any)	-	-	-	-	-	-	-
	Grand Total	-	-	-	-	-	-	-

**Corporate Office, Registered Office: - MNM Stock Broking Pvt Ltd**

101 – 102, J.P. Complex, Opp. C.N. Vidhyalaya, Nr. Ambawadi circle, Ambawadi, Ahmedabad-380015,

**Telephone:** 079 48000069, 079 26464676

**Customer complaints :-** [complaints@mnshares.com](mailto:complaints@mnshares.com)



**Trend of monthly disposal of complaints**

<b>Sr. No.</b>	<b>Month</b>	<b>Carried forward from previous month</b>	<b>Received</b>	<b>Resolved*</b>	<b>Pending**</b>
1	April, 2022	-	-	-	-
2	May, 2022	-	-	-	-
3	June, 2022	-	-	-	-
4	July, 2022	-	-	-	-
5	August, 2022	-	-	-	-
6	September, 2022	-	-	-	-
7	October, 2022	-	-	-	-
8	November, 2022	-	-	-	-
9	December, 2022	-	-	-	-
10.	January, 2023	-	-	-	-
11.	February, 2023	-	-	-	-
12.	March, 2023	-	-	-	-
13.	April, 2023	-	-	-	-
14.	May, 2023	-	-	-	-
15.	Jun, 2023	-	-	-	-
16	July, 2023	-	-	-	-

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17	August, 2023	-	-	-	-
18	September, 2023	-	-	-	-
19	October, 2023	-	-	-	-
20	November, 2023	-	-	-	-
30	December, 2023	-	-	-	-
31	January, 2024	-	-	-	-
32	February, 2024	-	-	-	-
33	March, 2024	-	-	-	-
34	April, 2024	-	-	-	-
35	May, 2024	-	-	-	-
36	June, 2024	-	-	-	-
37	July, 2024	-	-	-	-
38	August, 2024	-	-	-	-
39	September, 2024	-	-	-	-
40	October, 2024	-	-	-	-
41	November, 2024	-	-	-	-
42	December, 2024	-	-	-	-
43	January, 2025	-	-	-	-
44	February, 2025	-	-	-	-

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\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

#### **Trend of annual disposal of complaints**

<b>Sr. No.</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received during the year</b>	<b>Resolved during the year</b>	<b>Pending at the end of the year</b>
1	2017-18	-	-	-	-
2	2018-19	-	-	-	-
3	2019-20	-	-	-	-
4	2020-21	-	-	-	-
5	2021-22	-	-	-	-
6	2022-23	-	-	-	-
7	2023-24	-	-	-	-
8	2024-25	-	-	-	-
	<b>Grand Total</b>	-	-	-	-

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